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*Barbara Villani*  
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Attorney Docket No. 01702/LH

10/002743  
11/02/01

Transmitted herewith for filing is the **JAPANESE language** patent application of

Inventor(s): **Toshio UENO**

**FILING IN JAPANESE LANGUAGE**  
37 CFR 1.52(d) AND 1.17(k)

Title: **"TECHNICAL SUPPORT SYSTEM"**

Priority Claim (35 U.S.C. 119) is made, based upon:  
**None**

Enclosed herewith are:

- ☒ **JAPANESE LANGUAGE Specification (Description, Claims): Pages 1 - 18 ; Number of claims 1 - 12**
  - ☒ **Declaration and Power of Attorney** ☒ executed; ☐ unexecuted (supplied for information purposes)
  - ☒ **9 Sheets of drawings, Figures 1 - 13** ☒ Formal ☐ Informal
  - ☒ **Assignment and "Patents" Recordation Form Cover Sheet (PTO-1595) AND \$40. RECORDATION FEE**
- ASSIGNMENT INFORMATION FOR PUBLICATION:**
- Toshiba Tec Kabushiki Kaisha**  
1-1, Kanda Nishiki-cho, Chiyoda-ku,  
Tokyo, 101-8442, Japan
- ☐ **Certified copy (ies) of priority document(s) identified above**
  - ☐ **Information Disclosure Statement; ☐ Form PTO/SB/08A**
  - ☐ **Preliminary Amendment**
  - ☒ **Change of Correspondence Address (Form PTO/SB/122)**
  - ☐ **Applicants Claim Small Entity Status**
  - ☒ **Receipt Postcard**

	Number Filed	Number Extra	Rate	Calculations
Total Claims	<u>12</u> -20 =		x \$18.00 =	\$
Independent Claims	- 3 =		x \$84.00 =	\$
MULTIPLE DEPENDENT CLAIMS			+ \$280.00 =	\$
		BASIC FEE		\$ 740.00
NON-ENGLISH SPECIFICATION				\$ 130.00
Total of above Calculations				\$ <u>870.00</u>

To the extent not tendered by check, authorization is given to charge any fees under 37 CFR 1.16 and 1.17 during pendency of the application, or to credit any overpayment, to Deposit Account No. 06-1378. Duplicate copy of this letter is enclosed.

FRISHAUF, HOLTZ, GOODMAN, LANGER & CHICK, P.C.

By: *Leonard Holtz*  
Leonard Holtz, Reg. No. 22,974

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Attorney or Agent of record.



Registered practitioner named in the application transmittal letter in an application without an executed oath or declaration. See 37 CFR 1.33(a)(1). Registration Number \_\_\_\_\_

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Leonard Holtz, Reg. No. 22,974

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NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.



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